

Explanation of Satellite Direct Software Use/Access Policy

This notice will serve as clarification to help individuals understand Satellite Direct TOS policy for lifetime use/access when purchasing the software to download to ones computer.



Who Am I?

I'm Philip Sumpter... Product reviewer, tester and user of both Satellite Direct Regular and Advanced versions. I had the service explain to me the changes in their policy, so here's what I know...

Firstly, it's true this service changed their policy but they do explain everything in the Terms of Service when visiting their website. Simply scroll down to the bottom of the site and you'll see 'Terms of Service.'

Lifetime Use/Access of SD TV Player Software

Once a purchase has been made, the user of the software gets lifetime use/access of the TV player software, content and features to watch TV online. The support covers lifetime use/access, channel updates, software upgrades and one year of reactivation support.

Types of Computer Changes Cause Automatic Deactivation

Computer/device changes that can cause the SD TV player software to automatically deactivate includes the following:

1. Hard drive removal/replacement. If the Satellite Direct TV player software is removed from the original computer's hard drive or device, automatic deactivation of the SD software will occur
2. Other hardware is replaced on the original computer/device where the SD software is installed and causes automatic deactivation of the SD software
3. User changes ISP (Internet Service Provider) on the original computer/device that causes automatic deactivation of the SD software
4. User tries to install the SD software on another/new computer or device and SD software does not activate when using the same license/activation code

One Satellite Direct purchase covers one license/activation code which means the user can only install the SD software to one device or computer, not two or more devices and/or computers. The user must purchase additional licenses/activation codes for additional computers/devices.

First Year of Purchase

Once a purchase commences, the user will get one year of support which includes reactivation of the SD software when requested by the user. Reactivation requests stems from when something changes on the user's computer where the Satellite Direct TV player software was originally installed (see explanations above).

If the SD software becomes deactivated due to a change within the computer where the SD software was initially installed, the user may contact support to have them reactivate the software (license/activation code) for full use and watch TV online through the SD software again. However, this one year reactivation support does not cover the same software with same license/activation code when downloaded to additional devices/computers. The software will not be activated for use.

The user must purchase another license/activation code, meaning purchase new Satellite Direct software again to install on another device/computer.

After One Year Purchase

When one year elapses from purchase date reactivation support of the SD software is terminated. Whatever happens that cause the SD TV player software to automatically deactivated cannot be reactivated by support. The user must purchase another license/activation code, meaning another Satellite Direct TV player software.

The service will try to promote their Satellite Direct Advanced version (small monthly subscription) when the user's SD software is automatically deactivated. However, the user doesn't have to pay the monthly fee to download the Advanced version. The user can opt for the Regular version with lifetime use/access with channel updates, software upgrades and one year of reactivation support. The same applies to the Advanced version which includes everything in the Regular version but offers more premium channels and feature enhancements and also includes movie trailers.

Clickbank Purchasers

After speaking to Satellite Direct support about users/members that purchased the SD software through Clickbank and the software was automatically deactivated, I tried to get support to reconsider helping those users. Unfortunately, they are standing pat on their new policy. However, I was able to get access to the huge DISCOUNT link, where you don't have to pay the full price of \$49.95 or discount price of \$29.95. Instead, you only pay \$19.95 USD.

If there are any Clickbank purchasers who would like to try out the SD TV player again which has made an upgrade in the past year including support services, contact me at...

admin@satellitedirecttvreviews.com

...and send email (ATTACHMENT) with original copy of your Clickbank order form and I will send a special DISCOUNT link.

I hope this notice will help clarify any misunderstandings. Honestly, the SD software/service is not a scam. It does work, does have some downsides and rare issue can occur. This software isn't for everyone but can be beneficial to most. The pros do outweigh the cons in my opinion. I encourage everyone to find a real user/tester who provides a full review with pros and cons including screen shots and video demos to help you decide whether or not this technology is right for you. I also suggest contacting Satellite Direct support for any initial questions before making a purchase.

If you have any questions or want to know if a certain channel/TV program is included or want proof of success/failure rate or want more information about picture/video quality or need help with their SD software, you can contact me at either website...

<http://internettvdotcom.com> OR...

<http://satellitedirecttvreviews.com>

Click to the 'Contact' link at the bottom of site to send your message or feel free to comment on any post where comments are enabled.

One more thing... There is a 60 day money back guarantee included. When making a payment to the 3rd party payment processor make sure to read the email they send to your inbox immediately after your purchase of the software. Contact them for a full refund if needed. If you don't see their email in your inbox, be sure to check your Spam/Junk mail for it.

This software/service is not a ripoff. I'm watching some great entertainment on my laptop computer and large screen TV when connecting my computer with the Satellite Direct software installed. I have access to 1000s of free global live/on-demand TV channels, videos, music and radio stations, which allows me to watch all kinds of sporting events, great movies (old and recent), news, TV shows/sitcoms/soaps/episodes, etc.

The picture is good to very good and some channels/videos do have HD quality. The software streamlines everything so that I can watch everything from one source (inside SD TV player software). Ask me or visit my site and I will show you!

Unfortunately, some users got caught up in the policy change or didn't quite understand the new policy. Hopefully, my explanation of the support policy has made things more clear and doesn't scare individuals from trying this technology out.

Going forward, new users will not have the same issues but some issues may arise that are associated with all free and pay-to-download Satellite TV software -- usually they can be resolve, so keep this in mine.

I also recommend using Windows Vista, 7, 8 or higher operating system or Mac OS X (10.4 or higher) desktop or laptop computer and broadband (DSL, Cable or equivalent) with download speed of 4.5 Mbps or higher. Make sure to install necessary plugins on your computer or update them if already installed such as Windows Media Player, RealPlayer, Quicktime Player and Adobe Flash Player. The Satellite Direct service will have links where you can click to download these plugins also.

There are other things you can do, which I can show you, to achieve an even greater web TV experience.